



Our Valued Patient:

Thank you for choosing Value Specialty Pharmacy.

We are available 24/7 to answer questions regarding your treatment, benefits, order status, co-pays, concern or complaint.

Normal business hours are 9AM to 7PM Monday through Friday and Saturday 10AM to 2PM. A pharmacist is available after hours to answer questions by calling our toll-free number 855-265-8008, after hours you will be asked to leave a message including your name, phone number and a brief message. Your call will be returned within 30 minutes.

In case of emergency, dial 911 for immediate assistance.

Enclosed are documents necessary for billing purposes. We have included a Patient Satisfaction Survey to rate your experience with us. A self-addressed stamped envelope is included for returning all indicated signed documents to us.

Thank you,

Value Specialty Pharmacy

